



DigiLEAF Inc. cordially invites you to attend **Leading and Managing in a Six Sigma World**

This course presents a fundamental framework towards Problem Solving through introduction of Six Sigma methodology. Putting the rigors of Motorola's tested mechanism, this course will discuss how Problem is solved through identifying objective evidence of the issue to validating root causes until standardizing the improvement. This course will also provide synergy of Six Sigma to other existing operations excellence models. It will run through the storyboard of Define-Measure-Analyze-Improve-Control that will equip the learning towards the whole life cycle of continuous improvement. It will also include techniques on the DEFINE Phase covering Project Identification until Chartering.

TOPICS

- I. Setting the Context of Six Sigma
 - a.) Rationality of Six Sigma
 - b.) Evolution of Quality Management
 - c.) Defining Six Sigma as a Capability Metric
 - d.) Defining Six Sigma as a Problem Solving Methodology
 - e.) Defining Six Sigma as an Operations Excellence Program
 - f.) Synergizing Six Sigma to Other Operations Excellence Models
- II. Six Sigma Problem Solving Methodology
 - a.) Define: Knowing the Existence of the Pain
 - b.) Measure: Translating the Pain into a Measurable State
 - c.) Analyze: Quantitative and Process Analysis towards determining the Source of the Pain
 - d.) Improve: Solution Ideation, Implementation and Verification of Effectiveness
 - e.) Control: Sustaining the Change
- III. Runthrough Project Cases of Six Sigma
- IV. Enterprise-Wide Deployment of Six Sigma
 - a.) Applicability to Manufacturing vs. Service
 - b.) Applicability to Operations vs. Support
 - c.) Program Governance for Six Sigma
 - d.) Roles and Responsibilities
- V. DEFINE Roadmap
 - a.) Problem Ideation
 - b.) Problem Prioritization
 - c.) Team Formation
 - d.) Project Chartering

Duration: 1 day

About us...

DigiLEAF Inc. is a solutions provider founded to alleviate the level of service quality awareness and practices in an organization. It's mission is to help businesses achieve organizational excellence through the development of its human resources and leveraging the use of technology in business. DigiLEAF- **Leading Excellence Among Fellows** provides cost effective quality training programs, management, and consulting services.

BENEFITS FOR THE ATTENDEES

- Provide macro appreciation of the rationality of Six Sigma as a program and how it can potentially benefit the organization and its bottom line.
- Understand the roadmap of Six Sigma Project commencing from Ideation of a Project until Sustenance of the Validated Change
- As a decision maker, this training will provide a guide towards establishing a strategic plan for Six Sigma Program Deployment.
- As a Project Champion, this training will also run-through on activities needed for Project Selection and formalizing the Project Kick-off

TARGET AUDIENCE

- Operations/Support Managers
- Operations/Support Leads
- Quality Managers/Leads

Training Fee: P6,825.00 per participant (12% VAT inclusive). This fee includes AM/PM snacks and lunch for each training day as well as all training materials. Call for group discount information.

For more details and registration contact: 864-0403 or 864-0596 look for our training coordinators

Cancellation/Payment Policies:

- Cancellations made within 3 working days prior to the first training day are charged in full.
- No shows from the beginning to last training day are charged in full.
- Payments should be made 3 working days prior to first training day.
- DigiLeaf reserves the right to cancel or postpone the schedule due to emergency reasons.