



DigiLEAF Inc. cordially invites you to attend Understanding the Fusion of Operations Excellence Models

Time-tested quality models are already prevalent such as Six Sigma from Motorola, Lean from Toyota and other advanced models such as DFSS and TRIZ. These models tend to create an irony of clarity and confusion. The delight is manifested on the thought that holistic approaches are already available to respond to the business' strategic needs across varying concerns, local or cross-functional. However, the ebony side may not be disregarded. Where there is variety of best practices to use comes the complexity of where to begin or even, what to choose. This course aims to build the inter-linkage of all these models in realizing the intended change to the bottom line.

TOPICS

- I. Defining the Maturity Levels of Quality Management
 - a) Building the Business Value
 - b) Repeatability of Product or Service Fulfillment
 - c) System Standardization
 - d) Measurement-Based Process Management
 - e) Optimization for Operations Excellence
- II. Differentiation of Management System Models with Operations Excellence
 - a) Complementing Structured Audits with Continuous Improvement
- III. Understanding Operations Excellence Models
 - a) Common Sense Projects: Just Do it!
 - b) Business Process Reengineering
 - c) Lean Philosophy of Waste Management
 - d) Six Sigma: Holistic Problem Solving Methodology
 - e) Lean Sigma: Creating the Hybrid
 - f) Design for Six Sigma: Acting before it even Happens
 - g) TRIZ: Theory of Inventive Problem Solving
- IV. Gauging Applicability between Manufacturing and Service Arena
- V. Gauging Applicability between Operations and Support Areas
- VI. Program Governance and Preparedness for Operations Excellence

Duration: 1 day

About us...

DigiLEAF Inc. is a solutions provider founded to alleviate the level of service quality awareness and practices in an organization. It's mission is to help businesses achieve organizational excellence through the development of its human resources and leveraging the use of technology in business. DigiLEAF- **Leading Excellence Among Fellows** provides cost effective quality training programs, management, and consulting services.

BENEFITS FOR THE ATTENDEES

- Provide knowledge on the differentiation of different operations excellence models and discern which one is suitable for their organization's current condition
- Provide guide towards deciding how to maximize the benefits of such models by taking their fusion towards enterprise-wide deployment
- Differentiate audits from continuous improvement projects
- Gauge organizational maturity and how it can be deployed to manufacturing/ service or operations/support

TARGET AUDIENCE

- Operations/Support Managers
- Operations/Support Leads
- Quality Managers/Leads
- Process Specialists/Engineers/Analysts
- QA/QC Specialists

Training Fee: P6,825.00 per participant (12% VAT inclusive). This fee includes AM/ PM snacks and lunch for each training day as well as all training materials. Call for group discount information.

For more details and registration contact: 864-0403 or 864-0596 look for our training coordinators

Cancellation/Payment Policies:

- Cancellations made within 3 working days prior to the first training day are charged in full.
- No shows from the beginning to last training day are charged in full.
- Payments should be made 3 working days prior to first training day.
- DigiLEAF reserves the right to cancel or postpone the schedule due to emergency reasons.