



DigiLEAF Inc. cordially invites you to attend

Understanding the Fusion of Enterprise Quality Models

Time-tested quality models are already prevalent such as Six Sigma from Motorola, Lean from Toyota and other advanced models such as DFSS and TRIZ. These models tend to create an irony of clarity and confusion. The delight is manifested on the thought that holistic approaches are already available to respond to the business' strategic needs across varying concerns, local or cross-functional. However, the ebony side may not be disregarded. Where there is variety of best practices to use comes the complexity of where to begin or even, what to choose. This course aims to build the inter-linkage of all these models in realizing the intended change to the bottom line.

TOPICS

- I. Defining the Maturity Levels of Quality Management
 - a) Building the Business Value
 - b) Repeatability of Product or Service Fulfillment
 - c) System Standardization
 - d) Measurement-Based Process Management
 - e) Optimization for Operations Excellence
- II. Differentiation of Management System Models with Operations Excellence
 - a) Complementing Structured Audits with Continuous Improvement
- II. Understanding Operations Excellence Models
 - a) Common Sense Projects: Just Do it!
 - b) Business Process Reengineering
 - c) Lean Philosophy of Waste Management
 - d) Six Sigma: Holistic Problem Solving Methodology
 - e) Lean Sigma: Creating the Hybrid
 - f) Design for Six Sigma: Acting before it even Happens
 - g) TRIZ: Theory of Inventive Problem Solving
- IV. Gauging Applicability between Manufacturing and Service Arena
- V. Gauging Applicability between Operations and Support Areas
- VI. Program Governance and Preparedness for Enterprise Quality Program

Duration: 1 day

About us...

DigiLEAF Inc. is a solutions provider founded to alleviate the level of service quality awareness and practices in an organization. It's mission is to help businesses achieve organizational excellence through the development of its human resources and leveraging the use of technology in business. DigiLEAF- **Leading Excellence Among Fellows** provides cost effective quality training programs, management, and consulting services.

BENEFITS FOR THE ATTENDEES

- Provide knowledge on the differentiation of different enterprise quality models and discern which one is suitable for their organization's current condition
- Provide guide towards deciding how to maximize the benefits of such models by taking their fusion towards enterprise-wide deployment
- Differentiate audits from continuous improvement projects
- Gauge organizational maturity and how it can be deployed to manufacturing/ service or operations/support

Training Fee: FREE OF CHARGE

For more details and registration, you may call us at: 864-0403 or 864-0596 and look for our training coordinators

